



## COVID 19 POLICY

In line with current regulations & guidance we have introduced the following measures for yours's and our team's safety;

There are a few temporary changes to our reservation times and durations when we initially re-open.

Bookings will be taken at set times for a maximum of 2 hours, across 3 sittings for dinner. This will allow us a controlled arrival of guests, socially distanced tables as we have removed some of them and a time frame in-between table for sanitization.

*Lunch Saturday and Sunday*

*Starting time between 12:30pm and 1:30pm,*

*Dinner Tuesday to Sunday*

*1<sup>st</sup> seating: Starting time between 4:30pm and 5pm,*

*2<sup>nd</sup> seating: Starting time between 6:30pm and 7 pm,*

*3<sup>rd</sup> seating: Starting time from 8:30pm.*

Bookings for dine in will be taken via our website anytime and via telephone 12pm-4pm.

If you require a table for dinner please call beforehand as availability maybe limited.

If you have made a booking via our website using our New booking system please make sure you have a confirmation email. if you have not received it please contact the restaurant between 12pm-4pm Tuesday to Sunday.

Any guests that have made bookings please expect a call or text to reconfirm your booking a few days before. If you do not get a call or message from us 24 hours before your booking please call us to avoid any disappointment on the day.

As always customer safety and care is our priority so please follow social distancing guidelines were possible.



### **Social Distancing;**

In order to provide the distance between guests required to observe social distancing we have removed some of our tables. This means that we will operate a new reservations system in order to observe guidelines, provide a safe dining experience and to maintain a sustainable business during this time.

- ❖ Bookings Only
- ❖ We ask that guests observe signage upon arriving and we will communicate our social distancing measures to you upon greeting.
- ❖ Hand sanitizing will be required upon arrival.
- ❖ Our team will be wearing all required PPE.
- ❖ Our team are getting trained in managing infection control. Their arrival times and working patterns have been adjusted. Our team are also screened daily for any symptoms relating to Covid-19.
- ❖ You will be asked to view menus on your phone by visiting our website if possible.
- ❖ We ask guests where possible to pay via card.
- ❖ Please use toilets only if necessary. Please inform a member of staff if you wish to use toilet and it will be a virtual que system.
- ❖ Please maintain 1 m distance at all times and only use entrance and exit 1 person or family at one time.